

## Institutional mechanism for timely redressal of student grievances 2018-19

The Faculty and  
Students belonging  
to KSSEM and KSIT, KSSA and Polytechnic of KS group.

24<sup>th</sup> October 2019

The Principal and  
The incharge of Bus  
Department.

(KSSEM, KSIT,  
KSSA and KSP)

SUB: Inadequate and poor bus condition

Respected Sir,

The bus running from Laggere to KSSEM ie, Route No-12 that belongs to the KS Groups is in a very pitiable condition. The current bus that we are travelling by was given to the students and faculty members assuring that it'll be replaced by another one after six months. But nothing was brought into action. Though we never requested for a new bus, we definitely request the management to provide us a better bus to travel. There are members of bus who travel about 45-50 mins twice day which would cause a lot of inconvenience due to the pathetic condition of the bus.

I would want to draw your kind attention towards the the condition of the bus, where there are many seats that won't facilitate a person to sit, since the bus is old, its maintenance has become a problem. The windowpanes are not functioning properly and tend to open on its own and in many cases they are found jammed. During winter or in rainy season, it becomes difficult to travel in such buses. Since the bus seats are made up of or covered by a cloth it often gets wet that would lead to shortage of seats as it becomes impossible to sit on it. The ceiling of the buses are often that helps the water penetrate easily inside due to which every passenger tends to get partially drenched in rain.

Also, seats in the bus are in bad condition and in a bad shape that causes numerous of physical aches.

Most of the bold buses plying on long routes are seldom on time. Sometimes there's a problem in the engine and sometimes the tyre needs to be changed. Plus, driving such bus for the driver has also been a very tedious job due to jarring of the bus handle causing a tough job for the driver too. Hence the condition of the students & the faculty travelling by such buses has become pitiable.

Through these columns I request the authorities to look into the matter and redress the grievances of the passengers travelling by route No-12.

Below <sup>are</sup> the signatures of the passengers belonging to route No-12 who convey the issues as mentioned above.

Thanking You,

Your faithfully,

Students & faculty of Route No-12.

Adarsh. N.S

Adarsh. M.S

Yashas

Yashas

Rohini

Rohini's

Shubh

Suhag

Devesh

Sudhanshu

Bhargav

Bhargav. P

Om Swaroop

Anusha

(ANUSHA)

Deeksha

(Deeksha. N.V)

Sushmitha. P

Shubh

Shubh

Shubh

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Shubh

Shubh

Hansaveena. (HANSAVEENA. S)

Transport  
for kind attention  
to rectify the problem.  
25-10-15

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K.S. INSTITUTE OF TECHNOLOGY, BANGALORE - 560109

GRIEVANCE COMMITTEE

Student's representatives present in the meeting held on 17/09/2018

Sl. No.	USN	Name	Branch	Sem & Sec	Signature
1	IKSISEC094	SKANDA H.N	ECE	7 <sup>th</sup> , 'B'	<i>[Signature]</i>
2		AHIL JITH.K.S	MECH	1 <sup>st</sup> , 'C'	<i>[Signature]</i>
3		UJWAL.N	MECH	1 <sup>st</sup> , 'D'	<i>[Signature]</i>
4	IKSICCS062	PRADEEP.K.S	CSE	V, 'B'	<i>[Signature]</i>
5	IKSITME085	TANUSHREE.C	MECH	II B	<i>[Signature]</i>
6	IKSITME007	ANANDU.K.SANIL	MECH	III 'A'	<i>[Signature]</i>
7	IKSITCS051	P KISHORE	CSE	III 'A'	<i>[Signature]</i>
8	IKSITCS090	T.K DHANUSHREEL	CSE	IV 'B'	<i>[Signature]</i>
9	IKSISEC034	KADRI SRINIDHI PPO	ECE	V 'A'	<i>[Signature]</i>
10	IKSISTE053	VINEETHA.R	TCE	VII SEM	<i>[Signature]</i>
11		SRIVIDYA.H.R.	CSE	I SEM <sup>B</sup>	<i>[Signature]</i>
12	IKSITTE009	Gowthami V	TCE	III SEM	<i>[Signature]</i>
13	IKSIBCS032	KERRITHI.M	CSE	IV Sem 'A'	<i>[Signature]</i>
14	IKSISCS086	Samyuktha Ravi	CSE	VII Sem 'B'	<i>[Signature]</i>

*[Signature]*  
18.9.18

*[Signature]*

## Grievance Committee Report Odd Semester 2018-2019

1. We conducted a meeting of Grievance Committee on 17/09/2018 along with the student's representatives.
2. We discussed with student's representatives regarding grievances of the student and advised them to write.
3. We received a letter from the students on 22/11/2018 regarding discomfort in college bus of Route No. 10. The letter had been forwarded to Transport in charge for further action. Transport in charge intimated that the matter was being followed up when enquired.

- |                          |  |
|--------------------------|--|
| 1. Mr. Sanjoy Das        | (Dept. of CSE) <i>[Signature]</i>        |
| 2. Mr. Parashuram A.K    | (Dept. of Mechanical) <i>[Signature]</i> |
| 3. Mrs. R. Nilhya Kumari | (Dept. of ECE) <i>[Signature]</i>        |
| 4. Mrs. Veda B           | (Dept. of ECE) <i>[Signature]</i>        |
| 5. Mrs. Swetha B.N       | (Dept. of TCE) <i>[Signature]</i>        |
| 6. Mr. Sunil Kumar N     | (Dept. of BS & H) <i>[Signature]</i>     |
| 7. Mr. Kiran Kumar       | (Library) <i>[Signature]</i>             |
| 8. Mr. Umesh S           | (PED) <i>[Signature]</i>                 |

*[Signature]*  
(SANJOY DAS)  
(COORDINATOR)

*[Signature]*  
7.1.19

Date: 22/11/2018

To,  
The Co-ordinator  
Grievance committee  
KSTT  
Bangalore

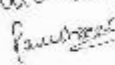
Forwarded to  
The Principal


  
23/11/2018

Subject: Uncomfortability in college bus


Respected Sir,


This letter is to inform about the difficulties faced by the students travelling in Bus No 10. The college bus doesn't have proper windows, seats, and it is worse during raining, as the rain water enters inside the bus. Since the bus seems to be an old one, various other problems are there. These are unsafe for the students to travel. These kind of bus may be considered for replacement. Please take safety measures for the sake of college students travelling in Bus No 10.

Yours faithfully  
  
(TANUSHREE C)

V   
(V. VIDYA)

Sanjana B  
(SANJANA B)

  
(AMRITHA V)

Vaishu M  
()

To  
Transport DE  
Pl. look into the  
issue & report on the  
action taken -  
  
23.11.18



**KSIT**

**K.S. INSTITUTE OF TECHNOLOGY, BANGALORE – 560109**

**GRIEVANCE COMMITTEE**

Members present in the meeting held on 17/09/2018:-

1. Mr. Sanjoy Das (Dept. of CSE) *Sanjoy*
2. Mr. Parashuram. A. K. (Dept. of Mechanical) *PAK*
3. Ms. R. Nithya Kumari (Dept. of ECE) *RN*
4. Ms. Veda. B (Dept. of ECE) *Veda*
5. Ms. Swetha B N (Dept. of TCE) *Swetha*
6. Mr. Sunil Kumar. N (Dept. of BS & HI) *Sunil*
7. Mr. G. Kiran Kumar (Library) *GK*
8. Mr. Umesh. S (PED) *Umesh*
9. Student's representatives (Details of students has been attached)

Minutes of the meeting:-

1. Student's representatives were addressed by Grievance Committee faculty members. Faculty members sought the cooperation of the students.
2. Some of the students participated in the discussion. We discussed overall scenario of the college and made them aware with examples of various types of grievances.
3. We advised them to put forward their grievance in writing.

*Sanjoy Das*  
(Sanjoy Das)  
Chief Coordinator

*Principal*  
Principal  
25.5.18



**KSIIT**

K.S. INSTITUTE OF TECHNOLOGY, BANGALORE – 560109

GRIEVANCE COMMITTEE

CIRCULAR

Meeting of Grievance Committee is scheduled on 17/09/2018 at 11:15 AM. All the Grievance Committee members are requested to attend the meeting.

Agenda for the meeting:

To discuss with the newly reconstituted student's representatives regarding their responsibilities and their grievance.

(SANJOY DAS)

Chief Coordinator

Copy to: Members of Grievance Committee:-

1. Mr. Parashuram, A. K. (Dept. of Mechanical) *PK*
2. Mrs. R. Nithya Kumari (Dept. of ECE) *R. Nithya*
3. Mrs. Veda. B (Dept. of ECE) *B*
4. Mrs. Swetha B N (Dept. of TCE) *Swetha*
5. Mr. Sunil Kumar, N (Dept. of BS & HI) *Sunil*
6. Mr. G. Kiran Kumar (Library) *G. Kiran*
7. Mr. Umesh. S (PED) *Umesh*

Venue: Physics Laboratory

Date: 14/09/2018

(SANJOY DAS)

Chief Coordinator



**KSIIT**

**K.S. INSTITUTE OF TECHNOLOGY, BANGALORE – 560109**  
**GRIEVANCE COMMITTEE**

Members present in the meeting held on 19/05/2018:-

1. Mr. Sanjoy Das (Dept. of CSE) *SD*
2. Mr. Parashuram. A. K. (Dept. of Mechanical) *PAK*
3. Mrs. R. Nithya Kumari (Dept. of ECE) *RN*
4. Mrs. Veda. B (Dept. of ECE) *V*
5. Mrs. Supriya. V (Dept. of TCE)
6. Mr. Sunil Kumar. N (Dept. of BS & H) *SN*
7. Mr. G. Kiran Kumar (Library) *GK*
8. Mr. Umesh. S (PED) *US*

Minutes of the meeting:-

1. To select the students from each class of every departments as a representative of the committee.
2. To create a WhatsApp group to communicate faster among the members of the committee.
3. Any grievances from the student should be taken in writing.
4. Action taken for the grievance should be followed up by the respective Grievance Committee members of the department.

Coordinator

(SANJOY DAS)

Principal

PRINCIPAL  
K.S. INSTITUTE OF TECHNOLOGY  
BENGALURU - 560 109





**KSIT**

K.S. INSTITUTE OF TECHNOLOGY, BANGALORE – 560109

GRIEVANCE COMMITTEE

CIRCULAR

Meeting of Grievance Committee is scheduled on 19/05/2018 at 12:30 PM. All the Grievance Committee members are requested to attend the meeting.

Agenda for the meeting:

To discuss about the committee member's responsibilities for newly reconstituted Grievance Committee.

Coordinator

(SANJOY DAS)

Copy to: Members of Grievance Committee:-

1. Mr. Parashuram. A. K. (Dept. of Mechanical) PAK Approved
2. Mrs. R. Nithya Kumari (Dept. of ECE) Rsk
3. Mrs. Veda. B (Dept. of ECE) V
4. Mrs. Supriya. V (Dept. of TCE) S
5. Mr. Sunil Kumar. N (Dept. of BS & H) S
6. Mr. G. Kiran Kumar (Library) G. Kiran
7. Mr. Umesh. S (PED) U

Venue: Physics Laboratory

Date: 16/05/2018

Coordinator

(SANJOY DAS)